

Our Journey So Far

The Country Range Group understands that our responsibility extends further than enabling our members to achieve faster, more profitable growth. We believe that we have a duty to give back to the communities in which our wholesalers operate and promote sustainable and ethical practices in every aspect of our business.

We believe that sustainable practices are a fundamental part of doing business, especially within wholesale foodservice. With the future of the sector being shaped by consumer trends, government legislation and technology it is more important than ever to focus on our environmental impact and adopt a responsible approach to foodservice.

This is why we have chosen to collaborate with ClimatePartner to help us identify targets, initiatives and solutions to help us and our members operate in a more environmental and sustainable way.



WHO ARE CLIMATEPARTNER

Recognised globally as a leading climate action solutions provider, ClimatePartner currently work with more than 6,000 companies across 60 countries with all efforts geared towards the United Nations 17 Sustainability Development Goals.

ClimatePartner combines individual consultation with a leading cloud-based software to help companies calculate and reduce their carbon emissions, to help companies calculate and reduce their carbon emissions, as well as supporting climate projects, and transparently communicate these through the ClimatePartner Certified label.

This, along with the impressive success stories of existing partners which operate in the food sector, made us confident that ClimatePartner would understand the impact of both our Group and our members' operations.



Stir it up

We regularly share sustainability tips, inspiration and advice from leading caterers and experts to support our readers to create a greener planet through regular features in the magazine. As part of our environmental policy both the magazine and promotions brochure are printed using vegetable oil-based ink and the magazine has ISO14001 and FSC certification.

Sustainable Relationships



We are passionate about making relationships that make a significant difference to our members, customers and the wider community. This is why we are partners with the Natasha Allergy Research Foundation to raise awareness and vital funds, to help make food allergy history. We are proud to have strong relationships across the industry by being signatories of the FWD Standards and Dignity Charter and supporting Hospitality Action and the industry's annual Bikes Against Bombs cycle challenge.

Our Own Brands

The quality, consistency and safety of all our own brand products are at the heart of everything we do, as is our environmental impact. We are dedicated to reducing excessive packaging and moving to more recyclable, biodegradable and environmentally friendly solutions, recently we removed all black plastic from our packaging, and we are increasingly using recyclable plastic wherever possible.

UNDERSTANDING OUR IMPACT

– SCOPE 1, 2 AND 3 EMISSIONS

As a Group around 20% of our emissions are from scopes one and two, leaving around 80% of our emissions from scope 3.

- **Scope 1:** Focuses on direct emissions from company-owned or controlled operations, specifically facilities and vehicles.
- **Scope 2:** Covers indirect emissions from the consumption of purchased energy such as electricity, steam, heating, and cooling.
- **Scope 3:** Encompasses a broader range of indirect emissions:
 - Upstream activities include emissions related to purchased goods and services, operational waste, business travel, and employee commuting.
 - Excludes several downstream activities such as transportation, distribution, processing, and the use of sold products, among others.

By understanding these scopes, we have been able to better strategise our emissions reduction efforts, focusing on the most impactful areas within our operational control, allowing us and our members to identify and prioritise key actions to advance our climate journey.

- **Focus on Scope 1 and 2:** To reduce emissions, CRG and our members can target efficiency improvements in their facilities and vehicle fleets, and opt for renewable energy sources.
- **Scope 3 Complexity:** Given the wide range of activities included, addressing Scope 3 emissions requires collaboration with the Group, our members, wholesalers, suppliers and employees, along with a comprehensive sustainability strategy.
- **Exclusions:** The exclusion of certain upstream and downstream activities, like capital goods and the end-of-life treatment of products, narrows the focus but might overlook significant emissions sources.



12%

Reduction in Carbon Footprint
(tCO₂e) from 2022–2023



20%

Reduction in Carbon Intensity
(tCO₂e) from 2022–2023

2019–2022

Measuring our footprints for 2019 and 2022 against the above scopes enabled us to understand the impact of the Group and our members' businesses on the environment and start our climate journey. Due to the global pandemic, we chose to focus on 2019 to set a baseline of what our typical carbon emissions were like before the pandemic. Against the same criteria we measured our 2022 emissions.

Between 2019 and the end of 2022 CRG members had reduced their operational emissions by 20% and their carbon intensity by 40%, meaning in 2022 our members generated 40% less emissions for every £1 of revenue generated.

2022–2023

Between 2022 and 2023 CRG members had reduced their operational emissions by 12% and their carbon intensity by 20%, meaning in 2023 our members generated 20% less emissions for every £1 of revenue generated.

From 2019 to 2023, most members significantly decreased their carbon intensity, indicating that while their revenue increased, their emissions either decreased or did not increase at the same rate.

Whilst recent increases in food prices have impacted the carbon intensity figures, this consistent reduction across the Group demonstrates successful sustainability measures, improved operational efficiency, and the adoption of greener practices and technologies.

Emission Hot Spots Across the Group

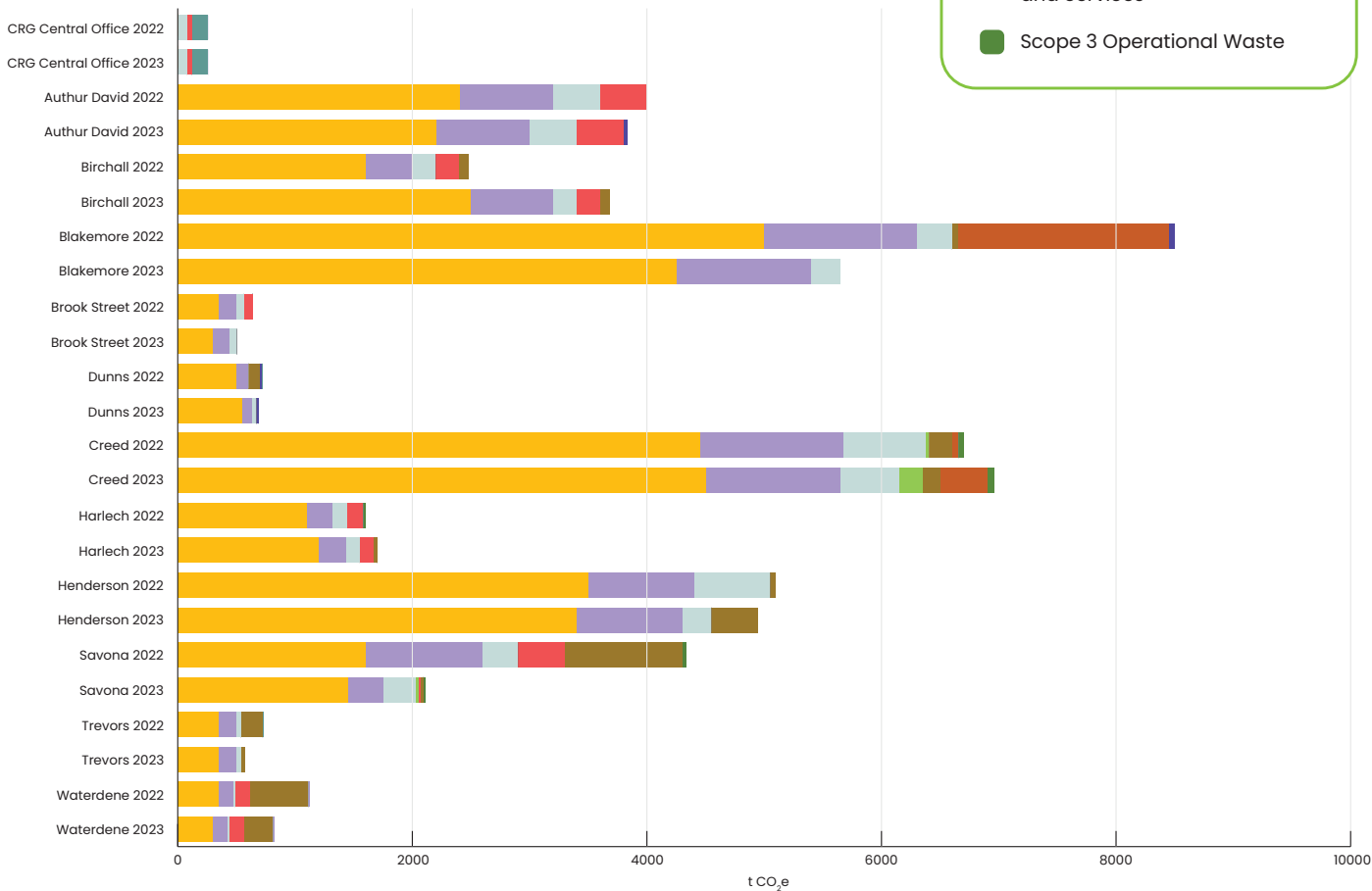
The main sources of CO₂e emissions have remained consistent over the years. Naturally key areas are vehicle fleet, commuting, electricity, and cooling.

Highest Emission Sources across the Group:

- Vehicle Fleet (Scope 1) and Employee Commuting (Scope 3) are significant contributors to overall emissions across almost all Group members.
- Electricity (Scope 2) and Cooling (Scope 1) also contribute significantly, especially in certain locations.

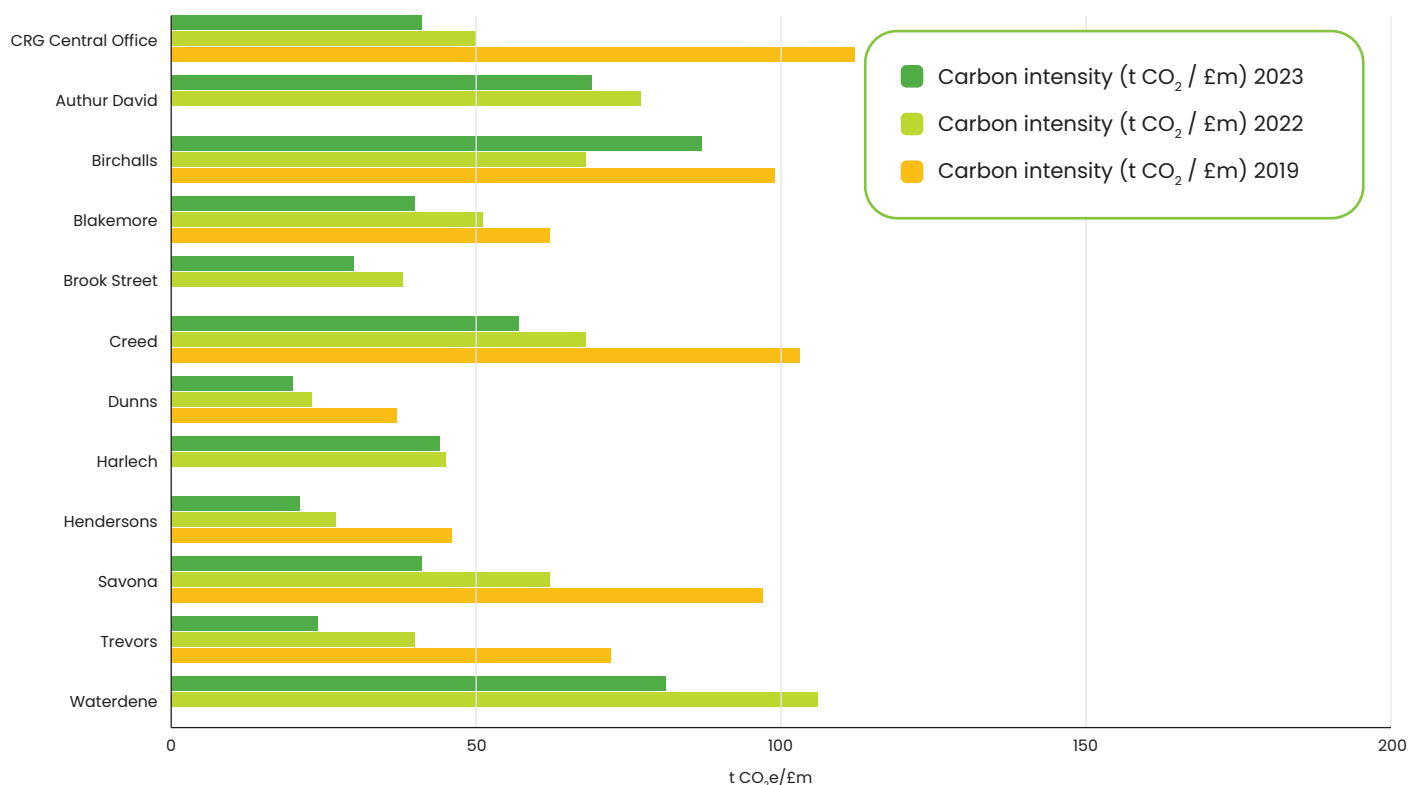
Other Notable Emission Sources across the Group:

- Self-generated heat and combustion are notable in some sites.
- Purchased Goods and Services, and Operational Waste are also notable in certain sites



CARBON INTENSITY HAS SIGNIFICANTLY DROPPED FOR MOST MEMBERS AS REVENUES WENT UP AND EMISSIONS WENT DOWN

CARBON INTENSITY FOR 2019, 2022 AND 2023



FOCUS AREAS FOR EMISSION REDUCTION ACROSS THE GROUP

By addressing these key areas, substantial reductions in CO₂e emissions can be achieved across the Group.

- **Vehicle Fleet:** Implementing more efficient or alternative fuel vehicles.
- **Commuting:** Encouraging remote work or carpooling to reduce commuting emissions.
- **Electricity:** Increasing energy efficiency and incorporating renewable energy sources.
- **Cooling:** Improving cooling systems to be more energy-efficient.

By continuing to focus on the following strategic areas, our members can further reduce their carbon footprint whilst still increasing their revenues.

- **Continuous Improvement:** Maintain and enhance strategies that have proven effective in reducing carbon intensity.
- **Monitoring and Reporting:** Regular tracking and reporting to ensure sustained progress and identify areas needing improvement.
- **Best Practices Sharing:** Sites with significant improvements can share best practices with others to drive overall efficiency.

THE FOLLOWING ACTIONS HAVE LED TO A 9% REDUCTION ACROSS THE GROUP FROM 2022 TO 2023

- Reduced fleet vehicle emissions
- Switching to renewable electricity suppliers
- Significant reductions in commuting
- Reducing cooling leaks and refrigerant emissions

Delivering a Better Tomorrow

Birchall Foodservice are committed to a brighter future for our employees, customers, suppliers, planet and community. As a fifth-generation family business, we have long been guided by the ethics of honesty, fairness and doing the right thing. It's our duty to deliver profit for the business while looking after people, places and the planet.

[Find out more](#)



16%

Reduction in Carbon Footprint
(tCO₂e) from 2022-2023



28%

Reduction in Carbon Intensity
(tCO₂e) from 2022-2023



Key Changes



400 solar panels installed



43 greener delivery vehicles with Euro 6 engines on the road



100% of our company cars are now electric

PRODUCT DONATIONS

Whenever products are reaching the end of their shelf life, or are damaged in transit, we donate them to the community grocery and cooking school at Down Town Kitchen and Café in Burnley. We also donate surplus event stock.

SUPPORTING HEALTHY BODIES & MINDS

We are committed to promoting sports and enhancing wellbeing within the workplace through various initiatives. As the headline sponsors of Lowerhouse Cricket Club for the 2023, 2024, and 2025 seasons, we proudly support local sports and community engagement. Additionally, we are the main kit sponsor for Rossendale United Under 15s and a commercial partner for Hunslet R.L.F.C., a professional rugby league club in Beeston, Leeds. We also support junior rock climber, Finlay Baldwin, who is aiming to compete in the BMC Youth Climbing Series.

Our commitment to mental health and employee wellbeing is demonstrated by our partnership with Lancashire Mind, our chosen charity partner for 2024 and 2025. Together, we are working to raise vital funds to support people in Lancashire experiencing poor mental health and its associated challenges. To support our employees' mental health, we provide access to a fully qualified counsellor who regularly visits our site to offer counselling for those facing difficulties in their work or personal lives.

We also prioritise physical wellbeing by offering free personal training sessions every Tuesday and Thursday morning for all employees, along with discounted gym memberships at local gyms.

FOOD SAFETY & QUALITY AUDITS

As a responsible supplier to all sectors of the catering trade, including hospitals and the care sector, we are audited annually by Micron2. This audit ensures we comply with the safe storage, wholesale and dispatch of ambient, chilled, and frozen products.

We are proud to have reduced our carbon footprint by 16% between 2022 and 2023.

Justin Birchall,
Managing Director



Leading the Way in Sustainable and Ethical Practices

At Brook Street Foodservice, sustainability drives our mission. We integrate responsible practices, collaborate with partners, and empower employees to minimize our environmental impact and support our communities.

[Find out more](#)



20%

Reduction in Carbon Footprint
(tCO₂e) from 2022-2023



20%

Reduction in Carbon Intensity
(tCO₂e) from 2022-2023

Brookstreet Foodservice are deeply committed to sustainability, embedding it into all aspects of our operations, from product sourcing to product management and ethical standards. The company's approach to sustainability is comprehensive, targeting various areas including responsible sourcing, product quality, ethical standards, environmental impact, and waste management.

BETTER PRODUCTS

By working closely with disposables and packaging suppliers we are able to list compostable or recyclable products. As a company we are proud to offer a range of environmentally friendly options and healthy alternatives, ensuring our customers always have a sustainable choice. This includes Red Tractor-assured British products, vegan, vegetarian, dairy-free, and gluten-free products, and non-HFSS (high in fat, salt, or sugar) items. Additionally, we continue to aim to expand our range of sustainable non-food lines and reduce products with less than 30% recycled plastic content.



ENVIRONMENTAL IMPACT AND VEHICLE MANAGEMENT

As a company we are committed to reducing our environmental footprint, particularly through our vehicle fleet. Measures include using Euro 6 engines for delivery vehicles, fitting vehicles with GAH Eco drive refrigeration units to reduce fuel demand, and setting a company car policy to transition to electric vehicles by 2027. The transport team monitors its fleet's miles per gallon (MPG) as a key performance indicator and continue to explore innovations like electric or hydrogen vehicles to further reduce emissions. The goal is to reduce overall CO₂ emissions by 7.5% per year through transport, building, and refrigeration efficiencies.

Responsible Sourcing

Our trading team ensures that products align with our sustainability commitments. Efforts include expanding the range of products using recycled plastics, eliminating non-recyclable black plastics, and reducing the number of deliveries by consolidating the supply chain. Our product range covers around 4,000 lines across categories such as fresh produce, butchery, frozen, non-food, chilled, ambient goods, impulse, and alcohol. We emphasise sourcing from local suppliers and ensuring that all palm oil used is RSPO accredited.

Waste Management

We have recently implemented processes to manage food, oil, plastic, and general waste effectively, and entered a partnership with Arrow Oils who help convert waste into renewable energy. Our aim is to increase the recycling of customers' oil, eliminate black plastic from our product range by 2025, and explore eco-friendly packaging options such as biodegradable bags.

Ethical Standards

Across the business we maintain strict ethical standards across our supply chain. New suppliers must adhere to a robust ethical code of practice, ensuring humane working conditions, the absence of child labour, and compliance with a modern slavery policy. We also require all food suppliers to hold BRC or SALSA accreditations.



We are fully committed and are continually focused on putting sustainability at the heart of everything we do. At Brook Street Foodservice we have a focus on product and the environment. We work with our customers and suppliers to act responsibly whilst supporting the communities in which we operate. We are committed to reducing our impact on the environment by empowering employees across all levels to include sustainability at the heart of everything we do."

Mark Thomas, Managing Director

Building the foundation to a Better Future

We strive to create a better place for the next generation. By thinking of tomorrow but acting today. We are rooted in our communities and the environment and believe passionately about playing our part in making them sustainable.

Find out more



27%

Reduction in Carbon Footprint
(tCO₂e) from 2022–2023



14%

Reduction in Carbon Intensity
(tCO₂e) from 2022–2023

A.F. Blakemore & Son started business in 1917 and now is one of the largest family businesses in the UK. underpinning everything that A.F Blakemore does is the company's values and the Blakemore way.

The Blakemore Way highlights what A.F. Blakemore stands for and the way that the company has always done and will continue to do business.

As part of our commitment to these values we have a dedicated Responsible Business department to drive strategies in Workplace, Community and Environmental Sustainability.

WORKPLACE

A diverse workforce that is underpinned by a friendly, fun and inclusive culture. As part of our workplace pillar, the Responsible Business Team have put together a calendar of events to help underpin our value of "we are one inclusive team". We celebrate various events including religious festivals, health and wellbeing events and inclusion awareness days. We have recently set up 5 diversity groups Women in Blakemore, LGBTQ+, Family Friendly, embRACE and Disability to further drive our equality, inclusion and diversity strategy. These groups are headed up by a diversity lead and sponsored by a member of the executive leadership team.

A.F. BLAKEMORE TAKES A BIG STEP TOWARDS SUSTAINABLE DELIVERIES WITH PURCHASE OF ELECTRIC HGVs

2023/24 saw the addition of four state-of-the-art electric HGVs to its fleet, marking a significant step towards its commitment to sustainable operations. These zero-emission vehicles, supplied by Hartshorne Group and Volvo Trucks, boast an impressive range of 185 miles, significantly reducing the company's carbon footprint and contributing to cleaner air in communities across the Midlands and Wales.

The two new Volvo FM Electric trucks are equipped with innovative battery technology and regenerative braking, offering a clean and efficient solution for long-distance deliveries. Additionally, the company is committed to further reducing its carbon footprint by partnering with Certas to utilize fridge trailers powered by HVO fuel. HVO, a biofuel produced from renewable sources, offers a significant reduction in greenhouse gas emissions compared to traditional diesel.

Blakemore in the community

A.F. Blakemore is committed to the local communities it serves and encourages all colleagues to make a positive contribution to the community. Activities this year included sponsored walks, charity fun days, the regeneration of indoor and outdoor community spaces and employability support for students.

Hour's spent volunteering and fundraising:
12,130



Blakemore Foundation

The Blakemore Foundation was set up by the Blakemore family to support local good causes across A.F. Blakemore's trading estate. Colleagues have used the Foundation's donations to organise fundraising activities for our charity partners and donate to local good causes.

Number of donations awarded by the Blakemore Foundation:

9,253

Amount donated by the Blakemore Foundation:

£592,142.11



We are thrilled to be at the forefront of the electric vehicle revolution in the convenience retail sector. The addition of these electric HGVs demonstrates our commitment to reducing our environmental impact. We believe this is just the beginning of our journey towards becoming a net zero carbon company by 2040 and we are excited to see the positive impact these vehicles will have on our operations and the environment."

Caoire Blakemore, A.F. Blakemore's Responsible Business Director

We believe in more today for a better tomorrow

With a focus on people, product and planet we work with our customers and suppliers to act responsibly whilst supporting the communities in which we operate. We are committed to reducing our impact on the environment by empowering employees across all levels to include sustainability at the heart of everything we do.

Philip Creed, Creed Foodservice Sustainability Director

[Find out more](#)



0%

Reduction in Carbon Footprint
(tCO₂e) from 2022-2023



18%

Reduction in Carbon Intensity
(tCO₂e) from 2022-2023

ESG INITIATIVES

As an Associate Signatory of the Waste and Resources Action Programme's (WRAP) Courtauld Commitment 2030, we have aligned our targets with initiatives aimed at reducing food waste, cutting carbon, and protecting water resources. This collaborative approach to climate action includes exploring projects specific to our business, such as optimising vehicle cleaning schedules to reduce our environmental impact.

At recent events like our Food Festival, we have implemented sustainable practices, such as using seed paper wristbands, reusable water bottles, recyclable signage materials, and prohibiting single-use plastics. Additionally, surplus food was donated to the local community through our partnership with FareShare.

VEHICLE AND EMISSION REDUCTIONS

Our local delivery vehicles from our Staverton depot operate on accredited Hydrotreated Vegetable Oil (HVO), which reduced tailpipe emissions by 90% compare to diesel. We are also actively trialling electric vehicles and are developing a bespoke electric vehicle specification to further lower our environmental impact. Our overall objective is to reduce CO2 emissions by 7.5% annually through improvements in transport, building efficiency, and refrigeration.



ETHICAL AND RESPONSIBLE SOURCING AND SUPPLIER ENGAGEMENT

By ensuring that suppliers adhere to a robust supplier charter, sharing their ESG (Environmental, Social, and Governance) reports, targets, and initiatives we are able to help to maintain a sustainable and ethical supply chain. We prioritise working with suppliers who are environmentally conscious and aim for carbon neutrality. By working with these suppliers we are able to offer a range of eco-friendly and healthy products, including Red Tractor assured butchery items and a comprehensive Free From range. All new suppliers must adhere to Creed's ethical code of practice, ensuring fair working conditions and the absence of child labour.

CARBON NEUTRAL

2029 2030 2031 2032 2033 2034 2035 2036 2037 2038 2039 2040 2041

OUR AIM IS TO BE CARBON NEUTRAL BY 2030 AND REACH NET ZERO BY 2040

Waste Reduction and Food Waste Management

Our team are proactive in minimising food waste. This includes assessing the quantity of food prepared for customer meetings, collaborating with charity partners, and introducing food waste bins. We also focus on creating innovative recipes that use potential waste products, such as jams made from surplus fruit, with further efforts focused on reducing black plastic usage by 2025 and exploring eco-friendly packaging options.

Employee and Community Wellbeing

As a company we are committed to the wellbeing of our employees and community. We are proud to provide financial support and donations according to our charity charter and always seek opportunities to support community employment. Employee wellbeing is a priority, with initiatives like trained wellbeing champions, investment in training and career progression, and fair financial rewards.

Energy Efficiency in Depots

Across each of our depots we are committed to reducing energy consumption. This involves enhancing cost-efficiency, reducing emissions, and promoting the use of renewable energy sources.

DUNNS

Committed to Scotland's Environmental Sustainability

As a leading Scottish food and drink wholesaler Dunns are fully invested in sustainability. We have committed £1.5 million to energy-efficient freezers, solar panels, and electric vehicles. Helping reduce our environmental impact and contributing to Scotland's Net Zero goals.

[Find out more](#)



2%

Reduction in Carbon Footprint
(tCO₂e) from 2022-2023



17%

Reduction in Carbon Intensity
(tCO₂e) from 2022-2023

Approaching our 150th anniversary, we have made substantial investments totalling over £1.5 million in sustainability initiatives as part of their drive towards net zero. This commitment includes a new £1 million CO₂ refrigeration system, solar panels, and energy-efficient LED lights with motion sensors. These efforts underpin our leadership in the industry and proactive approach to environmental stewardship, influencing both customers and suppliers towards more sustainable practices.

KEY INITIATIVES

Key initiatives include exclusive partnerships and campaigns to promote sustainable products. For instance, we have recently encouraged customers to switch to Harris Gin, made with sustainably harvested sugar kelp, and supports ecoSPIRITS, a low-carbon, low-waste spirits distribution technology. These campaigns not only enhance sustainability but also provide economic advantages by reducing packaging and transport costs.

STAFF ENGAGEMENT

We understand that staff engagement is key to our environmental strategy, this along with partnering with local organisations like 'Share Alike' helps us to reduce food waste by donating any surplus stock. We have also implemented an internal communications strategy to encourage sustainability ideas from employees, rewarding those who contribute with gift cards.

RESOURCE USE OPTIMISATION

Resource use optimisation is another focus area. Through the Country Range Group we have been able to remove any black packaging from Country Range products and separately source products from sustainable fisheries and free-range farms. Our renewable energy efforts include installing 1,400 square meters of solar panels, generating over 225,880 kWh annually, and significantly reducing our carbon footprint. Additionally, the installation of a new CO₂ refrigeration system, along with improved insulation, contributes to a 48% reduction in CO₂ emissions since 2019.

PROMOTING RECYCLING AND A CIRCULAR ECONOMY

Transportation and fleet efficiency have been improved with the adoption of electric vehicles for our sales teams, now comprising 95% electric cars, and the installation of solar-powered charging points. We also participate in trials of electric delivery trucks through the Scottish Wholesale Association, aiming to decarbonise the delivery fleet.



Combatting Food Waste

To combat food waste, our team ran a successful campaign educating customers on reducing food waste and supporting ethical sourcing. Furthermore we are proud to support charities like Share Alike, Celtic FC Foundation, and FairShare to help address homelessness and hunger in our local communities.

Waste Management

In terms of waste management, we have safely removed harmful refrigerants and polystyrene from all our operations. This along with our decarbonisation efforts extend to heating and facilities we are committed to further improve our environmental impact.

Transportation and Fleet Efficiency

Transportation and fleet efficiency have been improved with the adoption of electric vehicles for our sales teams, now comprising 95% electric cars, and the installation of solar-powered charging points. We also participate in trials of electric delivery trucks through the Scottish Wholesale Association, aiming to decarbonise the delivery fleet.



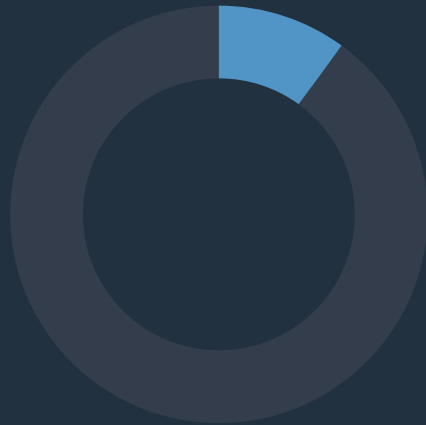
Dunns has a rich history in innovation because we're always looking for ways to positively impact our suppliers, our customers, and our community. This is a major investment in our future and the future of Scotland's food and drinks industry. This investment will secure more jobs within our community and is another step towards long-term sustainability goals."

Julie Dunn, Operations Director

Serious about sustainability and social responsibility

Harlech Foodservice demonstrates a steadfast commitment to sustainability and social responsibility, aligning our operations with environmental goals and community-focused initiatives.

[Find out more](#)



10%

Increase in Carbon Footprint
(tCO₂e) from 2022-2023



4%

Reduction in Carbon Intensity
(tCO₂e) from 2022-2023

CARBON EMISSIONS

We are committed to achieving Net Zero carbon emissions by 2050, in line with the Welsh government's target. Key achievements in reducing carbon emissions include:

- **Refrigeration Replacement:** Phase one of refrigeration replacement nearly eliminated refrigerant gas usage, saving over 93 tonnes of CO₂e.
- **Repurposing Facilities:** Repurposing the Bwydlyn building saved more than 47 tonnes of CO₂e.
- **Landfill Avoidance:** By avoiding landfill, over 10 tonnes of carbon emissions were saved.
- **Engineless Refrigeration:** Installing engineless refrigeration on six HGVs saved more than 80 tonnes of CO₂e.
- **Environmental KPIs:** The production and reporting of environmental KPIs, covering all three scopes, allow Harlech to measure carbon reduction and progress towards objectives.

Additional efforts to reduce carbon emissions include a feasibility study to reduce delivery days, improved route planning, and replacing hybrid HGVs with more efficient models. Harlech is also exploring the viability of transitioning its entire fleet to fully electric vehicles (Harlech Foodservice).



SUPPLY CHAIN

Our goal is to be the most reliable and efficient foodservice supplier in Wales and the North West. Supply chain initiatives include:

- **Sustainable Practices:** Ensuring compliance with the Roundtable on Sustainable Palm Oil, Red Tractor, and MSC best practices.
- **Plastic Reduction:** Collaborating with The Country Range Group and Socius to reduce plastic usage.
- **Accreditations:** Securing certifications such as STS Food Safety, Green Dragon, and RSPO.
- **Local Sourcing:** Focusing on local suppliers to minimize food mileage and support the local economy.

We are actively involved in reducing food miles by sourcing as locally as possible and collecting food miles data from suppliers to identify opportunities for further reductions (Harlech Foodservice).



For over half a century, Harlech Foodservice has been dedicated to supporting our local communities, safeguarding the environment, and operating with integrity. We remain steadfast in our mission to make a positive difference in the industries and communities we serve."

David Cattrall, Managing Director

Social Value

We pride ourselves in supporting people through careers, training opportunities, apprenticeships, and community initiatives. Highlights include:

- **Community Support:** Donating £10,000 to various causes, including sports clubs, schools, and charities.
- **Driver Training:** Encouraging and supporting drivers' mates to obtain their HGV licenses.
- **Equal Opportunities:** Promoting four female employees and adhering to equal pay guidelines.
- **School Meal Programs:** Collaborating with local authorities to provide meals during school holidays.

Other areas where we support our local community includes youth sports, backing educational initiatives, and offering training and employment opportunities. For instance, the School Holiday Enrichment Programme provided free food and educational activities to children, and various local schools benefited from Harlech's involvement in skill-building events.



Creating a better future for our employees, customers and the world around us

At Henderson Foodservice, we're not just focused on the present—we're actively shaping a better future for our employees, customers, and communities. Our Environmental, Social, and Governance (ESG) strategy is driven by three key pillars: People, Planet, and Place. Each pillar is central to how we operate, reflecting our commitment to sustainability and social responsibility.

[Find out more](#)



2%

Reduction in Carbon Footprint
(tCO₂e) from 2022–2023



18%

Reduction in Carbon Intensity
(tCO₂e) from 2022–2023



Our charity team picking up Team of the Year at our 2024 80's themed conference

Our ESG strategy is built on a comprehensive commitment to People, Planet, and Place. It is a key pillar in our business focus and becoming of increasing importance to our customers.

PEOPLE:

Our employees are at the heart of everything we do. We're dedicated to their well-being, ensuring they feel supported, valued, and inspired. Through regular employee pulse surveys, we track engagement across four areas: wellness, involvement, engagement, and inspiration. With a 71% response rate, we're proud to see positive trends in overall sentiment and employee satisfaction.

PLACE:

Our commitment extends beyond our walls and into the communities we serve. We're deeply involved in community engagement, supporting charitable initiatives, and fostering partnerships that make a difference. In 2023 alone, we donated £46,500 to our charity partners, including NI Children's Hospice, PIPS Suicide Prevention, and the Jack & Jill Foundation.



Cheque presentations to our charity partners at our 80's theme 2024 Conference



Planet:

We're passionate about protecting the environment. From reducing our carbon footprint to embracing renewable energy, we're making significant strides.



With solar panels on our Hightown Building generating 700,000 units of electricity annually, we now cover 20% of the site's energy needs.



Additionally, our fleet is becoming greener, with 50% of our company cars now electric—a figure we aim to increase to 70% by 2025.



We've also made impressive progress in reducing food waste, achieving a 62% reduction since 2019.



As Managing Director, I'm proud of the strides we're making. Sustainability isn't just a goal—it's a privilege. We're dedicated to innovating and improving, creating a positive impact for everyone connected to Henderson Foodservice. Together, we're building a brighter, more sustainable future.

Cathal Geoghegan, Managing Director



Our Commitment to Sustainable and Ethical Procurement

Our commitment to Corporate Social Responsibility drives everything we do. From minimising our environmental impact to supporting local communities and upholding ethical standards, we're dedicated to giving back to the community that's been at the heart of our growth.

[Find out more](#)



Having joined the Country Range Group (CRG) in 2024 we are excited to be continuing the next stage of our sustainability journey with their support. Like us CRG believe that sustainable practices are a necessity for doing business, especially within wholesale foodservice. With the future of the sector being shaped by consumer trends, government legislation and technology it is more important than ever to focus on our environmental impact. By being part of the Group we are confident that we will continue to grow in a more environmental and sustainable way.





Employee Wellbeing

Our employees are our greatest asset, and as such we are committed to fostering a supportive and inclusive workplace. We are proud to invest in the wellbeing of our staff through various initiatives, including health and safety programs, opportunities for professional development, and efforts to promote a positive work-life balance. By creating a work environment where employees feel valued and supported, we are able to ensure that we are motivated and committed to the ongoing success of our customers and communities.



ENVIRONMENTAL RESPONSIBILITY

We are dedicated to reducing our carbon footprint and promoting environmental sustainability across all our day to day activities. By investing in modern, fuel-efficient vehicles and regularly monitoring their performance, our logistics team are continually exploring ways to optimise delivery routes, ensuring that our vehicles operate with maximum efficiency to reduce fuel consumption and emissions. Additionally, as a company we are committed to reducing waste through initiatives such as minimising packaging and recycling wherever possible. This commitment extends to working closely with our suppliers to ensure that products are sourced responsibly, with a preference for those using sustainable materials and processes.

COMMUNITY ENGAGEMENT

As a business with deep roots in Yorkshire, we not only understand, we believe in the importance of supporting the local community. Whenever possible we actively engage in initiatives that benefit the communities around Hull and York, including building partnerships with local charities and food banks. Donating surplus food and participating in community events not only helps to reduce food waste but also provides valuable support to those in need.

ETHICAL SOURCING AND SUPPLY CHAIN MANAGEMENT

We are committed to maintaining the highest ethical standards across the supply chain, working diligently to ensure that all our suppliers adhere to rigorous ethical guidelines, including fair labour practices and environmentally responsible operations. By prioritising local suppliers, we not only support the regional economy but also reduce the environmental impact associated with long-distance transportation. Our ethical sourcing strategy is central to our commitment to sustainability and social responsibility, ensuring that every product we deliver meets our stringent standards for quality.

Redefining foodservice with sustainable solutions

Savona Foodservice is dedicated to sustainability, with a strategic focus on reducing carbon emissions, enhancing community well-being, and fostering an environmentally responsible business model.

Find out more



26%

Reduction in Carbon Footprint
(tCO₂e) from 2022-2023



36%

Reduction in Carbon Intensity
(tCO₂e) from 2022-2023

We remain as passionate as ever, and act with urgency to make a difference to the earth and future generations. Our journey to net zero has never been more crucial.

TRANSPORTATION AND ELECTRIC VEHICLES

Recognising transportation as a major contributor to our carbon footprint, we have introduced two 100% electric, multi-temperature lorries. These vehicles, the first of their kind in Europe, are used for daily deliveries in North Devon and Oxford. Additionally, our team has consolidated delivery routes and encourage our customers to opt for fewer, larger deliveries, aligning with sustainable practices and governmental guidelines.

ENERGY EFFICIENCY AND RENEWABLE RESOURCES

Our commitment to sustainability extends to our energy consumption. By selecting a renewable energy provider and implementing LED lighting, the company has significantly reduced our carbon footprint. Furthermore, we have planted 2,288 trees to offset emissions and is investing in solar panels for our Devon and Oxford sites.

FOOD WASTE AND SINGLE-USE PLASTICS

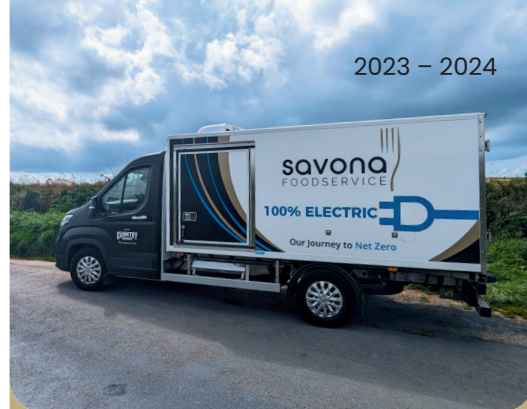
Savona partners with a “zero to landfill” company to manage food waste, converting it into fuel or green energy. The company was a pioneer in eliminating single-use plastics, introducing alternatives like seaweed-based packaging and plant-based takeaway products. These initiatives empower customers to avoid single-use plastics.

COMMUNITY ENGAGEMENT

We are proud to support neurodiverse schools by offering employment to students, helping them develop life skills and transition into the workforce. We also regularly organise fundraising events, support local sports clubs, and donate products to food banks and charities.

PEOPLE AND EMPLOYEE WELFARE

Employees are a central focus for our business which is why we are an accredited Living Wage employer, offer financial and legal advice through Hospitality Action, and provide fresh fruit weekly to promote healthy eating. Additionally, we offer flexible working hours, free uniforms, eye tests, life assurance, and a “Refer a Friend” scheme. The “Warehouse to Wheels” program funds training for warehouse staff to become qualified drivers, supporting internal career progression.



CO₂ Emissions Reduction

Through the Country Range Group we have partnered with Climate Partner to thoroughly assess our carbon footprint, with the ultimate goal of achieving net zero emissions. Our comprehensive strategy includes measuring emissions, allowing for the precise tracking of our progress. Key achievements include:

- A **26% overall reduction in emissions** across three sites.
- An **87% decrease in electricity emissions** by switching to a provider using 100% renewable energy.
- A **17% reduction in vehicle emissions**, partly through the introduction of electric and hybrid vehicles.
- However, **cooling emissions increased by 61%** due to outdated equipment, which has since been replaced with more efficient alternatives.

Future Plans

Our sustainability roadmap includes further investments in solar energy, continued collaboration with sustainable manufacturers, and enhanced carbon offsetting projects such as planting native British trees, the Aruba Wind Project, and initiatives to reduce deforestation in the Amazon rainforest.



As the Head of Purchasing, I want to steer the company towards a more eco-conscious future by making buying decisions that reflect the ever-growing demand for environmentally friendly and sustainably sourced products”.

Michael Organ, Head of Purchasing



Total Foodservice adopts a holistic approach to reducing our environmental impact and supporting our local communities.

The team at Total Foodservice is dedicated to running an efficient and sustainable business, focusing on minimising our environmental impact while actively contributing to the communities where we live and serve.

[View our report](#)



Having joined the Country Range Group (CRG) in 2024 we are excited to be continuing the next stage of our sustainability journey with their support. Like us CRG believe that sustainable practices are a necessity for doing business, especially within wholesale foodservice. With the future of the sector being shaped by consumer trends, government legislation and technology it is more important than ever to focus on our environmental impact. By being part of the Group we are confident that we will continue to grow in a more environmental and sustainable way.





Waste Management:

By adopting a focused approach to waste management has led to significant reductions in what we waste. We have implemented recycling programs across all offices and depots and manage food waste by carefully controlling stock levels and donating unsold items to local food banks.



OUR ENVIRONMENTAL COMMITMENT:

At Total Foodservice we are dedicated to reducing our carbon footprint and emissions, focusing on waste reduction, recycling, and sourcing products from sustainable suppliers. Initiatives we implement include reducing packaging, managing food waste through donations, and promoting energy-saving practices among staff.

Our sustainability efforts are holistic, impacting not only our day to day operations but also our employees, the industry, and the community. This multifaceted approach is designed to create a lasting positive impact on both the environment and society.

COMMUNITY AND INDUSTRY ENGAGEMENT:

We are deeply involved in supporting the communities we operate in through various community activities and organising charity events. We are also proud to be supporting the future of the catering industry by partnering with Kirklees College to help train catering students through competitions. Additionally, provide product and logistical support for local initiatives like the Huddersfield Town Foundation's 'Early Kick Off' breakfast club, which supplies free breakfasts to school children in and around Kirklees.



EMPLOYEE WELLBEING:

Employee health is a priority across our business, we are proud to support our team with health initiatives including gym memberships, access to professional counselling, and internal campaigns promoting healthy habits.



The team at Total Foodservice are committed to operating a highly efficient and sustainable business."

A comprehensive approach to create a greener more responsible future in foodservice

Trevors Foodservice recognise that sustainability is an evolving practice, and we are dedicated to refining our processes for the better. Through this commitment, we aim to support chefs and caterers who value not only the quality of our products but also our shared dedication to sustainable business practices.

[View our report](#)



24%

Reduction in Carbon Footprint
(tCO₂e) from 2022-2023



35%

Reduction in Carbon Intensity
(tCO₂e) from 2022-2023

Trevors Foodservice is committed to driving sustainability through responsible sourcing, innovative practices, community engagement, employee well-being, and customer education.

SUSTAINABLE SOURCING AND INNOVATION:

At Trevors we emphasize responsible supply chain management by selecting suppliers that meet high sustainability standards. Our aim is to achieve a 50% reduction in supply chain emissions by 2030 and prioritize local and sustainable sourcing for 20% of our products by 2025. We are also exploring packaging alternatives to reduce emissions by 50% by 2030, with our key performance indicators (KPIs) including the percentage of sustainably sourced products and emission reduction progress reports from suppliers.

INVESTMENT IN INNOVATION AND EFFICIENCY:

We have recently invested in renewable energy, such as solar power, to help minimise our operational emissions. Our logistics team also focus on optimising transport and delivery systems to reduce emissions and improve efficiency. Our goals include transferring to a 25% electric fleet by 2035, with 20% of the fleet being electric by 2030. Additionally, we aim to reduce energy consumption by 75% by 2030 through the implementation of energy-efficient technologies and regular energy audits.

ENVIRONMENTAL IMPACT AND COMMUNITY ENGAGEMENT:

Through the Country Range Group we have been able to work with ClimatePartner to audit our operational emissions and review practices annually. Our community involvement includes collaborations with charities like Trinity Hospice, Brain House, Blackpool Foodbank, Amazing Graze, NHS, and Hospitality Action. When possible we also donate meals and water bottles, raises funds, and actively participate in community events. We also invest in the local economy by creating job opportunities and supporting regional businesses and suppliers.

EMPLOYEE WELL-BEING AND CUSTOMER EDUCATION:

As a family run wholesaler we always prioritise the well-being of our employees through competitive wages, comprehensive benefits, and programs promoting work-life balance. Every employee has access to ongoing training, career development opportunities, and mentorship initiatives. We measure our performance for employee engagement through the participation rates in sustainability training, recognition for eco-friendly practices, and the impact of green team initiatives. At Trevors we aim to foster a culture of sustainability throughout the business to help achieve our target of a 50% reduction in individual carbon footprints by 2030.

For our customers, we provide regular educational resources to help them navigate sustainable practices in their industry such as blogs, content, and our YouTube channel.



**Over 25,000
litres of oil
collected
in 2023**



**Trevors
Foodservice has
seen an overall
reduction of
48.8% from
2019–2023**

(990,275– 506,490)



At Trevors Foodservice we are fully embracing sustainability in the foodservice industry, we're dedicated to making a tangible impact. Through community engagement, innovative practices, and educational initiatives."

Gary Hitchen, Purchasing Director



Delivering Excellence As Standard

At Waterdene Foodservice Limited, a family-owned business, we prioritise our environmental responsibility to safeguard future generations. We recognise the impact of climate change, and we're committed to reducing our carbon footprint and overall environmental impact. To achieve this, we've implemented several sustainability initiatives.

[View our report](#)



23%

Reduction in Carbon Footprint
(tCO₂e) from 2022–2023



23%

Reduction in Carbon Intensity
(tCO₂e) from 2022–2023

At Waterdene Foodservice Limited, we continue to evolve our sustainability practices, making small but impactful changes to contribute positively to the environment and society. These actions reflect our dedication to reducing our environmental impact and fostering a sustainable future.

ECO-FRIENDLY VEHICLES

One of our key actions has been transitioning to more eco-friendly company vehicles. Our directors now drive fully electric cars, while our sales representatives use hybrid vehicles. Additionally, our delivery fleet consists of modern vans equipped with Euro 6 chassis and diesel exhaust fluid technology, which helps reduce harmful emissions. We also strive to minimise food miles by optimising delivery routes and collecting goods from suppliers when we're in the same area.

SAVING ENERGY

Energy conservation is a critical focus. We've installed energy-efficient LED lighting in our offices, freezers, and warehouse and have updated refrigeration equipment to improve energy efficiency. Additionally, we adjust freezer temperatures seasonally to save energy, particularly in winter. Regular maintenance of our equipment further enhances operational efficiency.

WASTE REDUCTION

Reducing waste is another priority for us. We encourage our customers to participate in a cooking oil collection service that converts used oil into renewable fuel. Internally, we've shifted from paper to digital communications wherever possible, significantly reducing paper waste. We also keep surplus food to an absolute minimum, donating any remaining goods to Fairshare, a charity that redistributes food to those in need.



Supporting Our Local Community

Supporting our local community is another cornerstone of our sustainability efforts. We employ local staff, encouraging them to walk or cycle to work and promoting car-sharing when possible. This approach not only reduces emissions but also strengthens our community ties.



REUSE AND RECYCLE

We actively promote recycling and reuse practices across our business. Cardboard, bottles, shrink wrap, and paper are all recycled within our office and warehouse areas. We're also committed to sourcing environmentally friendly products and packaging, further reducing our environmental footprint.



"We don't need a handful of people doing zero waste perfectly, we need millions of people doing it imperfectly" Anne-Marie Bonneau

"I think this quote sums it up perfectly. As a business we are doing our best to become more environmentally aware and make small changes to make a difference. "

Rachel Stamp, Director

Aiming to reduce our environmental impact whilst supporting local communities

The team at WestCountry Foodservice are committed to operating a highly efficient and sustainable business and logistics operation, one where we strive to minimise our impacts on the environment and contribute positively to the communities that we operate and live in.

Having joined the Country Range Group (CRG) in 2024 we are excited to be continuing the next stage of our sustainability journey with their support. Like us CRG believe that sustainable practices are a necessity for doing business, especially within wholesale foodservice. With the future of the sector being shaped by consumer trends, government legislation and technology it is more important than ever to focus on our environmental impact. By being part of the Group we are confident that we will continue to grow in a more environmental and sustainable way.



OUR SUSTAINABILITY COMMITMENT

WestCountry is dedicated to operating an efficient and sustainable business, with a strong focus on minimising environmental impacts and positively contributing to the communities it serves. As a company we prioritise sustainable procurement and incorporates sustainability into all purchasing and customer-related decisions. We aim to reduce our carbon footprint, particularly across the food supply chain, particularly the significant greenhouse gas (GHG) emissions associated with food production, processing, and transportation.

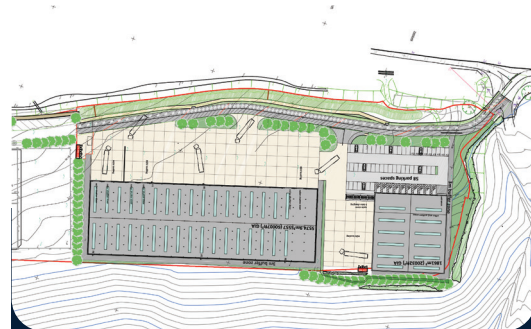
GREENHOUSE GAS EMISSIONS AND CARBON FOOTPRINT

Food systems contribute about 37% of global emissions, with 18% of these from processing, packaging, transport, retail, and waste. As a leading wholesaler we understand the impact that food transport emissions have on our total emissions. To address this, we have made commitments to making our sourcing policies and logistic operations as sustainable as possible, aiming to reduce our net emissions.

CARBON REDUCTION INITIATIVES

To further our sustainability goals, We have implemented several carbon reduction initiatives:

- **Energy-Efficient Infrastructure:** Planning and groundworks are underway for a new frozen and chilled storage facility in Falmouth, which will reduce our Scope 2 emissions by over 35%.
- **Solar Energy Expansion:** We are aiming to expand the solar electricity generation at our existing facilities and are planning further installations to reduce our GHG emissions.
- **New Depot Construction:** A new depot at our Newton Abbot site is being constructed to reduce internal vehicle movements and Scope 1 emissions, this is expected to be completed by late 2024, which will be BREEAM Certified.
- **Tree Planting:** We have established a forest with over 1,000 trees, contributing to carbon sequestration, rural employment, and biodiversity.
- **Carbon Reduction Targets and Future Plans:** We have set a target to reduce carbon emissions by 11% by 2028, decreasing total emissions to 1,400 tCO₂e. Our future plans include electrifying some of the vehicle fleet and increasing onsite photovoltaic (PV) power generation.



Sustainability Pledges

As part of our sustainability journey we have outlined several key pledges:

- **Sustainable Sourcing:** We are proud to work with suppliers to source produce and ingredients sustainably, focusing on protecting ecosystems, reducing food miles, and enhancing livelihoods.
- **Packaging Reduction:** We are committed to reducing, reusing, and recycling packaging, investing in packaging innovation, and promoting waste reduction.
- **Cleaner Logistics:** Where possible we optimise vehicle routes, collections, and deliveries to minimise emissions. We are also making plans to switch to low-emission fuels and renewable electricity.
- **Product Range Evolution:** We aim to adapt our product ranges to promote low-carbon products and local, in-season fresh produce, and to champion sustainable practices.





www.countryrange.co.uk

GB: The Country Range Group Ltd,
4 & 5, Jupiter House, Mercury Rise,
Altham, Lancashire, BB5 5BY.

EU: The Country Range Group Ltd,
PO Box 246, Newtownabbey,
BT36 9EZ.